

Special
Conference
Rate

Leading Innovation

Level 5 Award in Leading Innovation within
the Water and Environmental Industries

Level 5 Qualification 2 day course 24th/25th June and 22nd/23rd July 2019

Special Conference Rate of £995.00 + vat per student

Ofwat through the PR19 process has made it very clear how important they consider Innovation and their expectation of water companies to demonstrate their aspiration to embrace an Innovative Culture within their organisation.

Learning & Development Associates has developed flexible, role-focused, bespoke interventions which provide learners from varied backgrounds with the necessary skills to better understand the principals of Innovation at a level appropriate to their roles.

We would like to invite you to join us on 24th/25th June or 22nd/23rd July 2019 at The Queens Hotel, Chester for two days of dynamic sessions that address the challenges faced by any organisation and provide employees with the skills and understanding that will enable them to solve problems in a new way.



The Courses will be held at The Queens Hotel in the centre of Chester (opposite Chester Railway Station) with an evening Dinner and networking event on The Mill Hotel Restaurant Cruiser.



Learning & Development Associates
Advancing the Competence of the Water Industry





Level 5 Award in Leading Innovation within the Water and Environmental Industries

Day 1 Introduction to Innovation Techniques and Water Industry Drivers

- What is Innovation?
- Drivers within the Water & Environmental Industries

Coffee

- Why do good ideas not always lead to sustainable results?
- Personal skills & behaviour
- Practical problem-solving exercise

Lunch

- Innovation techniques; mind mapping, brainstorming, fishtail analysis, Why Why Why analysis, TRIZ, Workout

Coffee

- Examples of innovation in the water and environmental industries

Day 2 Application of Innovation Techniques, Building a Business Case

- Innovation Life Cycle; Ideation, Review & Approval, Realisation & Execute, Product Management
- How to produce a successful Business Case

Coffee

- Practical exercise in developing a business case by individual learners

Lunch

- Marketing products, working with internal stakeholders
- Further work on the proposal and business case

Coffee

- Peer review of Business Cases
- Completing Qualification

Simon Buckingham

Simon Buckingham is a Water Industry professional with over 30 years experience most of which have been in senior management positions in operations, customer service and regulatory. In addition he has led a number of flagship initiatives programmes in operations and customer service, introducing a number of innovative changes including: Smart Metering, Logistics, Retail Competition, Customer Service and Operations Centre Management.

Simon is an experienced trainer and assessor, having recently designed and delivered an Innovation qualification based intervention to senior managers of a major UK Water Company.



Simon Lewis

Simon Lewis has more than 26 years experience in the design & delivery of development & training programs in the international public & private sectors as a trainer and assessor. He is currently working with UNICEF country teams (worldwide) finding innovative and cost/resource effective solutions to emergency response situations as well as the Quality Improvement Team of a large car manufacturer in the UK.

In the past Simon has worked with the Atomic Energy Authority in Vienna on process improvement as well as the brewing and vehicle manufacturing industries on the introduction of Lean Manufacturing.



Learning Outcomes

- Understand Innovation and its purpose within their organisation
- Awareness of the drivers for innovation in the water and environmental industries
- Understand the stages of the innovation process
- Understand how personal skills and behaviours can promote innovation
- Apply the principles and processes of innovation within their own role
- Understand how to build a successful business case
- Understand why good ideas don't always lead to sustainable results



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For more information on our qualifications

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